

Driversity of Antioch

Student Name: _____

Today's Date: _____

Thank you for taking the time to complete our short customer satisfaction survey. Fax 925 706 7015 or email cs@driversityofantioch.com this form to us before your next scheduled Driver Training lesson, pay cash and receive \$4.00 off.

1. If you took Driver Education with us, did you register through our website, by phone or personally visit our office?
2. Were you able to sign up for the class of your choice?
3. Did the Drivers Education instructor provide you the information you needed to obtain your permit?
4. Was the Drivers Education instructor helpful?
5. When dealing with the office staff , were they professional and courteous?
6. Were they informative and able to answer all your questions?
7. When scheduling your Driver Training lesson, did you schedule it through our website, by phone or personally visit our office?
8. Did your Driver Training instructor confirm your lesson?
9. Did the instructor remind you to have your permit and tuition ready for your appointment?
10. Was the instructor on time?
11. Was the training car clean and tidy?
12. What did you learn on your behind the wheel lesson?
13. Would you recommend Driversity of Antioch to a friend or relative?
14. Do you have any suggestions for improvement?

That's the end of the survey. The reason for this survey is to help improve the service that we provide our students. Thank you so much for your time.